

Free Wifi Options for Students

Comcast will offer 2 months of free Internet to low-income customers. New customers will be sent a free self-install kit that includes a cable modem with a WiFi router. There will be no term contract or credit check and no shipping fee, the company said. To sign up for the service, visit the [Internet Essentials website](#) or **call 1-855-846-8376 for English speakers and 1-855-765-6995 for Spanish.**

“Effective Monday, March 16, 2020, Internet Essentials will increase speeds from 15/2 Mbps to 25/3 for all customers in response to emergency measures associated with Coronavirus (COVID-19). This speed increase will happen automatically - no action is required by customers. In addition, new customers will receive two months of free service. [Click here](#) for more details.”

Xfinity WiFi Free For Everyone: Xfinity WiFi hotspots across the country will be available to anyone who needs them for free – including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots, visit www.xfinity.com/wifi. Once at a hotspot, consumers should select the “xfinitywifi” network name in the list of available hotspots and then launch a browser.

(Spectrum – PA) Charter Communications is going to offer free WiFi for 60 days to K-12 and college students impacted by coronavirus closures. Beginning Monday, March 16, Charter commits to the following for 60 days:

- Charter will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription at any service level up to 100 Mbps.
- **To enroll, call 1-844-488-8395.** Installation fees will be waived for new student households. Charter will partner with school districts to ensure local communities are aware of these tools to help students learn remotely.
- For eligible low-income households without school-aged children, Charter continues to offer Spectrum Internet Assist, a low-cost broadband program delivering speeds of 30 Mbps Charter will open its Wi-Fi hotspots across our footprint for public use Spectrum does not have data caps or hidden fees.

AT&T is waiving data overage fees to all customers so that families and students can stay connected during the pandemic. The company is promising not to terminate the service of any customer over the next 60 days.

Verizon said it will waive any late fees and not terminate any service for the next 60 days.

T-Mobile has started a [customer response webpage](#) to help you stay up to date with latest T-Mobile actions and developments regarding COVID-19.

“T-Mobile is continuing to take steps to help ensure everyone across the country can stay connected during this critical time, and we just announced agreements with multiple spectrum holders to light up additional 600 MHz spectrum for the next 60 days,

expanding network capacity for customers across the country. **We're also expanding roaming access for Sprint customers to use the T-Mobile network. [More here.](#)**

Access to unlimited data is more important than ever and we have already taken steps to ensure that ALL current T-Mobile customers on plans that have data are provided with unlimited smartphone data while on the T-Mobile network for the next 60 days. We are also providing additional mobile hotspot data, offering Lifeline partners more data, and increasing the data allowance for schools and students using [EmpowerED](#) over that same period of time.”

Additional Resources provided by Lancaster Chamber of Commerce

Remote Desktop & Collaboration Solutions:

- GotoMyPC: 20% off remote desktop connection solutions:
<https://get.gotomypc.com/plansandpricing>
- Teamviewer: 20% off remote desktop connection solutions:
https://www.teamviewer.com/en/info/teamviewer-discount-ppc-bpc/?coupon=CMP-GA20-DP-PPC-BPC-15&gclid=Cj0KCQjwpLfzBRCRARIsAHuj6qXPoa43PqfnSfqKLZ4NnX9Wq-iSZuAXMFff3dXb65pA2-Tc2QM2KflaAh50EALw_wcB
- RemotePC: Up to 50% off select remote desktop connection plans:
<https://www.remotepc.com/pricing.htm>
- Microsoft Office: 365 E1 licenses offered free for 6 months. For more information:
<https://www.microsoft.com/en-us/microsoft-365/blog/2020/03/05/our-commitment-to-customers-during-covid-19/>

Remote Meeting & Screen Sharing Solutions:

- Webex: Up to four months of services free with the purchase of an annual plan:
<https://www.webex.com/pricing/index.html>
- GoToMeeting: Up to 16% off selected plans:
<https://www.gotomeeting.com/meeting/pricing>
- TechSmith: Screen recording tool offered for free until June 30, 2020:
<https://discover.techsmith.com/remote-techsmith/>

Internet Connection Solutions:

- Comcast: Internet Essentials service offered free for 60 days to new customers.
<https://corporate.comcast.com/covid-19>
- Phone Carriers lift data caps and late fees: <https://www.pcmag.com/news/us-carriers-isps-remove-data-caps-during-coronavirus-outbreak>